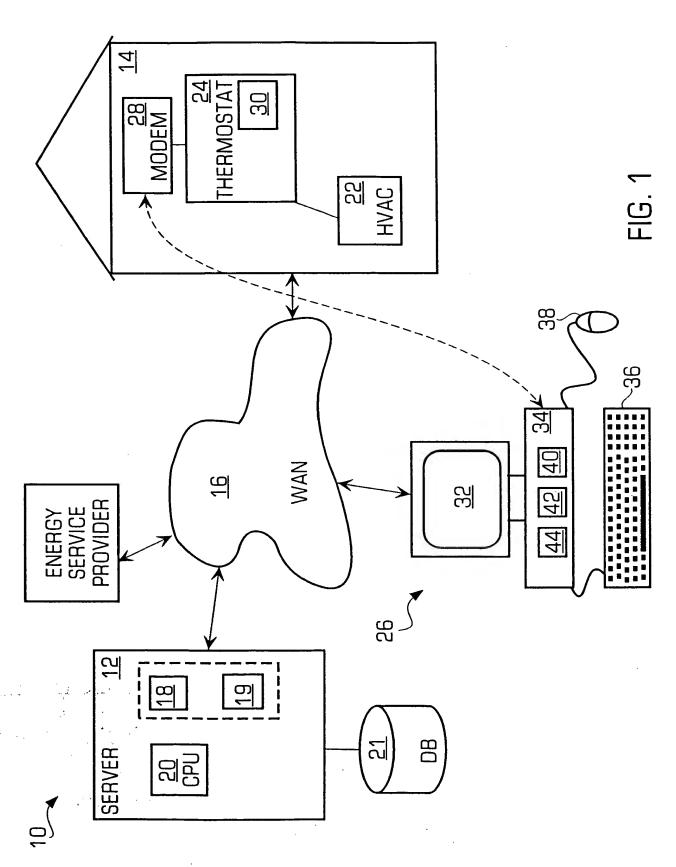
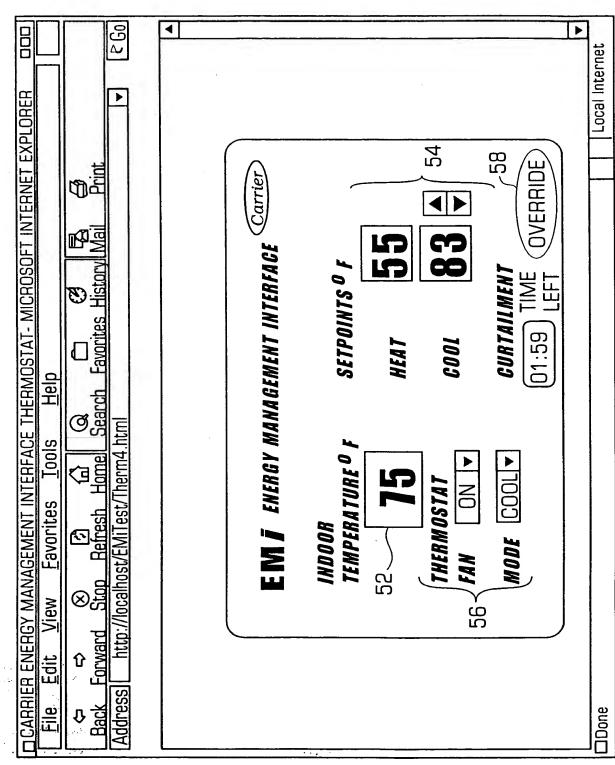


FIG. 2





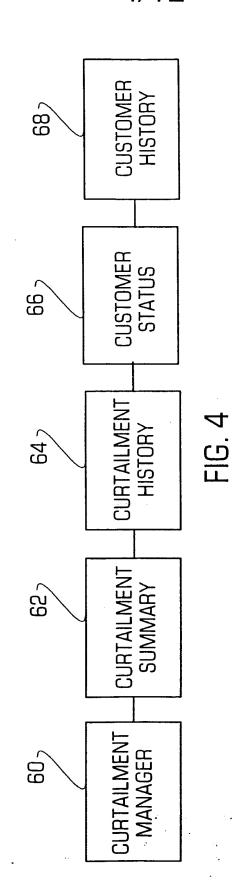


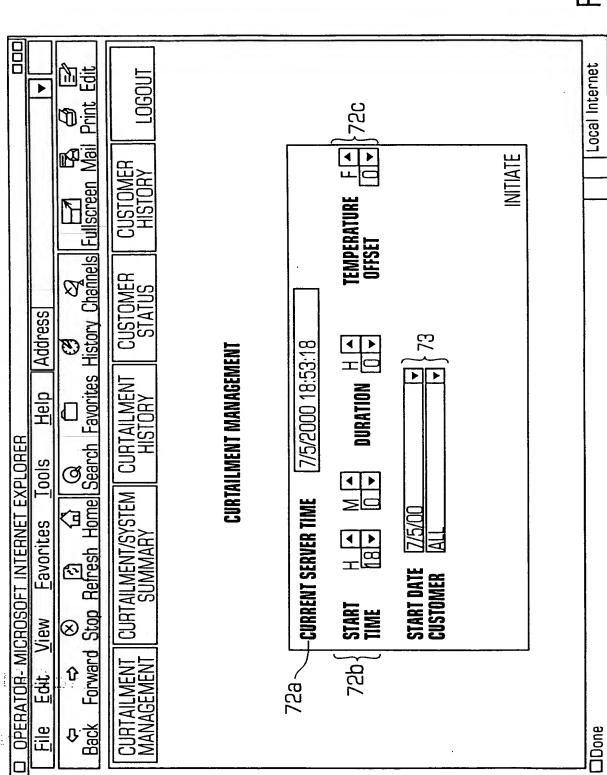


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Local Internet 圓 0 는 Stop Refresh Home Search Favorites History Channels Fullscreen Mail CUSTOMER HISTORY 7/5/00 6:53:45 PM % CUSTOMER STATUS 520 Address **CURTAILMENT SUMMARY** REFRESH CURTAILMENT HISTORY Help OPERATOR- MICROSOFT INTERNET EXPLORER **NUMBER OF HOMES OVERRIDDEN NUMBER OF HOMES SCHEDULED** T00/S LAST MESSAGE TIMESTAMP > 24-HOUR OLD MESSAGES > 12-HOUR OLD MESSAGES CURTAILMENT/SYSTEM SUMMARY < 6-HOUR OLD MESSAGES > 6-HOUR OLD MESSAGES **Favorites CURRENT TIME** Edit View CURTAILMENT MANAGEMENT E ₽ Back □0one



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OPERATOR- MICROSOFT INTE	Forward Stop B	CURTAILMENT   CURTAILMENT   MANAGEMENT   SUMMA	SELECT CUSTOMER:	CUSTOMER INFO	THERE ARE 37 RECORDS:	NAME	BALDWIN, BARB	BAUER, EDWARD	BITTNER, ALVAN C	BROWN, JAMES		CRAWFORD, DONALD (2)	DITTMANN, KLAUS	DUNHAM, JACK B	FELTON, TIMOTHY	FINNE, ANN C	JDone



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